



**Here is what PharmaCare members are saying about the service offerings on [www.pharmacare.com/members](http://www.pharmacare.com/members).**

“PharmaCare is great! I can go online and order my prescriptions, check on the status and be done in two minutes. Online access is convenient, user-friendly and provides me with prompt service that allows me to enjoy other activities in my hectic routine.”

PharmaCare Member

“Your Internet services are top-notch. I have found your website to be very helpful and have recommended it to my entire family.”

PharmaCare Member

“The time we save by using your Internet service is a real blessing in our busy lives. We really enjoy the anywhere, anytime access to our prescription information. Keep up the great service!”

PharmaCare Member

### Customer Service Hours:

**24 hours a day**  
Monday through Friday

**9:00 a.m. to 8:00 p.m.**  
Saturday (EST)

**9:00 a.m. to 6:00 p.m.**  
Sunday (EST)



PHC-032

**With PharmaCare's website, access to your prescription benefit information is fast, easy and secure.**

When you log on, simple online tools enable you to:

- Look up medication costs, find generic alternatives and check drug prices at your local pharmacy by clicking on **Look Up CoPay and Formulary Status**.
- Click on **Family EOB** to find out your family's year-to-date prescription drug costs and what your plan paid for the medications.
- Access your benefit information through our **Plan Design** feature.
- Look up drug descriptions, dosage information and more with the **RxAdvisor** online medication reference guide.
- Send a question to a pharmacist, customer service representative or web specialist through our **Customer Care Message Center**.
- Find the network pharmacies nearest you with our **Find a Pharmacy** option.

**Experience the convenience and savings of mail service.**

Enroll in mail service and save both time and money by receiving your prescriptions by mail. Once you sign up, you can refill online 24/7, receive instant confirmations and access up-to-the-minute order status.

**Getting started is simple.**

Visit our website at [www.pharmacare.com/members](http://www.pharmacare.com/members) and log in. If you are not already a registered member, you'll need to create a member profile by following three simple steps:

- a. Click "Register Now"
- b. Enter the required information and create a User Name and Password
- c. Log in to MyBenefits by entering your User Name and Password

From the MyBenefits page, you can select the features you want to use.

**So log on and check out your benefit information – whenever, wherever.**

[www.pharmacare.com/members](http://www.pharmacare.com/members)

If you have questions about the website, call the toll-free number on the back of your Member ID card, or visit the Customer Care message center.

